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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Complete if Known | |
| | | | | Application Number | 09/694,050 |
| | | | | Filing Date | October 20, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 1 | of | 16 | Attorney Docket Number | 51017-6592 |

| U.S. PATENT DOCUMENTS | | | | | | |
|--------------------------------|-----------------------|--|--------------|--------------------------------|--|---|
| Examiner Initials ¹ | Cite No. ¹ | Document Number | | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
| | | Number-Kind Code ² (if known) | | | | |
| | AA | US | 2002/0007289 | 01-17-2002 | Malin et al. | |
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| Examiner Signature | /Robert Morgan/ | Date Considered | 08/20/2008 |
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| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 2 | of | 16 | Attorney Docket Number | 51017-6592 |

| OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS | | | |
|---|-----------------------|--|----------------|
| Examiner Initials ¹ | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | AR | Enterprise Computer Assisted Rental System Workbook, September 1997 | |
| | AS | Enterprise Computer Assisted Rental System Workbook, December 1996 | |
| | AT | Enterprise Rent-A-Car Company, ECARS Workbook, December 1996 | |
| | AU | ECARS – Enterprise Computer Assisted Rental System, AACJ01 Callbacks, pages 1-9, July 1, 1997 | |
| | AV | ARMS/400 Update, page 1-7, January 7, 2000 | |
| | AW | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1.1, January 5, 1994 | |
| | AX | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1, April 12, 1993 | |
| | AY | ARMS Electronic Callback System Demonstration, pages 1-22, 1998 | |
| | AZ | PC/ARMS Demonstration, pages 1-45, 1995 | |
| | BA | ARMS/400 User Manual, 1999 | |
| | BB | Enterprise Rent-A-Car Company, ARMS, Automated Rental Management System, pages 1-36 | |

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PTO/SB/08B (10-01)

Approved for use through 10/31/2002. OMB 0651-0031

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| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 3 | of | 16 | Attorney Docket Number | 51017-6592 |

| OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS | | | |
|--|-----------------------|--|----------------|
| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | BC | 1997 Rental Systems Manual, 1997 | |
| | BD | A Call To ARMS, 1996 | |
| | BE | AACB35 Fax Display, pages 1-5 | |
| | BF | AACM07, Customer Add/Update, Revised Documentation, pages 1-12, September 17, 2001 | |
| | BG | AAGP12, Group/Branch Name and Address Add/Update, pages 1 through 2-8, November 19, 1999 | |
| | BH | AAPW01 Update Code Maintenance, July 1, 1999, pages 1-25 | |
| | BI | ABC Insurance Company/EngineRoar, pages 1-2 | |
| | BJ | ARMS 400 Demonstration, page 1-67 | |
| | BK | ARMS Claims Internet Quick Reference Guide, October 1999 | |
| | BL | ARMS Overview, pages 1-10 | |
| | BM | ARMS Technology, July 2000 | |
| | BN | ARMS/400 -- Automated Rental Management System, pages 1-8, 1995 | |

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| | BO | ARMS/400 – ERAC Employee Reference, pages 1-10 | |
| | BP | ARMS/400 Main Menu Flow, pages 1-20 | |
| | BQ | ARMS/400 Manual | |
| | BR | ARMS/400 Training System Document, November 16, 1998 | |
| | BS | ARMS/400 Update, March 15, 2000, pages 1-4 | |
| | BT | ARMS/400 Update, pages 1-6 | |
| | BU | ARMS/400 User Training, July 2000, pages 1-26 | |
| | BV | ARMS/ECARS Handbook for ARMS/Claims Developers, pages 1-19 | |
| | BW | ARMS/Web User Training, pages 1-38, July 18, 2000 | |
| | BX | ARMS/Web Using Jacada, October 13, 1999, pages 1-13 | |
| | BY | Automated Rentals, Unwrapped, pages 1-7, October 1995 | |
| | BZ | Bluebird Auto Rental Systems, "Are You Buried Under An Evergrowing Mountain of Paper?" | |
| | CA | Bluebird Auto Rental Systems, Business Description & Products | |

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Receipt date: 12/22/2006

09694050-0A113626

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| | CB | Car Rental Insider, May 1997, pages 1-4 | |
| | CC | Close Pending Ticket Report (All Tickets pending for 5 days or more), Job #579, DR0018, April 3, 1996, pages 1-2 | |
| | CD | CST, May 6, 1999, pages 1-18 | |
| | CE | Customer Account Services, AACB45 | |
| | CF | D.P. General Use Programs, AACB10 Consolidated Callback Maintenance, April 1994, pages 1-4 | |
| | CG | D.P. General Use Programs, AACM12, ECARS -- Special Instructions/Rates/Rate Rules, June 1993, pages 1-5 | |
| | CH | Data Warehouse & Analyzer Quick Sheet, June 2000, pages 1-2 | |
| | CI | Dollar Rent A Car Systems, Inc., pages 1-5, 1998 | |
| | CJ | ECARS 2000 Customer Profile, Chapters 1-16 | |
| | CK | ECARS Backdated Ticket Report, Job #043/DR0099, March 1996, pages 1-2 | |
| | CL | eINFO, Data Warehouse, October 1999 | |
| | CM | Email exchange between Ken Keller and David Smith, June 4, 1997 | |

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| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | CN | EngineRoar.com, pages 3-76 | |
| | CO | Enterprise Network and Physical Connections Overview, 1995, pages 1-5 | |
| | CP | Enterprise Rent-A-Car Company, AACM27/AACM28, Overview, pages 1-8, November 22, 1999 | |
| | CQ | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapter 1-4, February 24, 1998 | |
| | CR | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapters 1-4, June 10, 1998 | |
| | CS | Enterprise Rent-A-Car Company, ARMS Technical Document (ATD Internal), pages 1-40, August 2, 1993 | |
| | CT | Enterprise Rent-A-Car Company, Functional Specification, pages 1-2, November 1999 | |
| | CU | Enterprise Rent-A-Car Customer Profile Data Form, pages 1-14 | |
| | CV | Enterprise Rent-A-Car, ARMS Online Reporting, Project Charter, Version 1.0, August 20, 1999, pages 1-7 | |
| | CW | Everything You Need to Know About ARMS Automotive, 2000, pages 1-8 | |
| | CX | Future State Summary, June 1999, pages 1-8 | |

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| | CY | http://www.eautoclaims.com , pages 1-11, April 8, 2000 | |
| | CZ | http://www.hertz.com/InteractionRes/htm/isexckge.htm , pages 1-2, March 20, 1997 | |
| | DA | Introducing ARMS Claims, June 2000, pages 1-6 | |
| | DB | IS General Use Programs -- Section 15, AACB40, Overview, pages 1-16, June 22, 2000 | |
| | DC | IS General Use Programs -- Section 19, AACB34 Callback Fax Customization, March 5, 1998 | |
| | DD | Jacada Implementation Methodology, pages 1-10, May 12, 1999 | |
| | DE | Jacada, Chicago Executive Briefing, November 4, 1999, pages 1-13 | |
| | DF | Kenyon, Stephanie, "20 Tips for an Effective Web Site", ASTA Agency Management, January 1999 | |
| | DG | Lone Star Rental Systems, EZ Traker™, Your Complete Auto Rental Management Solution | |
| | DH | Lorentz, Jeff, Functional Specification, Internet Application Development, ARMS Automotive, pages 1-3 | |
| | DI | Marino, Donna, "Internet Experts Urge Development of E-Commerce Models", ASTA Agency Management, January 1999, pages 32-34 | |

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PTO/SB/08B (10-01)

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| | | | | Application Number | 09/694,050 |
| | | | | Filing Date | October 20, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 8 | of | 16 | Attorney Docket Number | 51017-6592 |

| OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS | | | |
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| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | DJ | McKeown, Rosemary, "The Right Computer System Adds to Your Revenue", Computer Systems, pages 1-4 | |
| | DK | Memorandum re Sabre Meeting, Rob Hibbard to Scott Shuler, September 21, 1998 | |
| | DL | Milligan, Michael, "OTA targets mid-January to release e-commerce protocol", Travel Weekly, January 10, 2000 | |
| | DM | Net rentacar.com User Guide, pages 1-19 | |
| | DN | Open Travel Alliance, "ebXML Uses Opentravel Alliance Specification for Early Tests", May 10, 2000 | |
| | DO | Open Travel Alliance, "Open Travel Alliance Joins Forces with DISA", September 9, 1999 | |
| | DP | Open Travel Alliance, "Open Travel Alliance Names Board Officers", September 2, 1999 | |
| | DQ | Open Travel Alliance, "OpenTravel Alliance's New XML Specification Creates a Common Customer Profile for Travelers", February 29, 2000 | |
| | DR | Open Travel Alliance, "White Paper", pages 1-20, February 2000 | |
| | DS | Orion Systems, Ltd., pages 1-36 | |
| | DT | Orion Systems, Ltd., System Overview and Handheld Terminals, downloaded from www.orsys.com on December 1, 1997, pages 1-5 | |
| | DU | Orion Systems, Ltd., System Overview with Screens and Reports, May 1996 | |

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| | DV | Our Packages Come In All Sizes!, November 1999, pages 1-2 | |
| | DW | PGMR, ECARS – Enterprise Computer Assisted Rental System, pages 1-4 | |
| | DX | Preview Travel, Inc., Car Reservations, 1999 | |
| | DY | Rental 101, pages 1-30 | |
| | DZ | Rental Redesign Requirements – Contract Process, pages 1-5, February 16, 2000 | |
| | EA | Rental Redesign Requirements Contract, pages 1-56, February 15, 2000 | |
| | EB | Rental Redesign, Rental Management, RMS (Rental Management Services), September 30, 1998, pages 1-2 | |
| | EC | Rosen, Cheryl, "OTA Debuts Data Protocol", Business Travel News, January 10, 2000 | |
| | ED | Rosen, Cheryl, "OTA Publishes XML Data Standard", Business Travel News, pages 1-2, March 20, 2000 | |
| | EE | The ARMS Connection, Safeco/Enterprise Rent-A-Car, pages 1-4 | |
| | EF | The Connection, State Farm Insurance/Enterprise Rent-A-Car, Rental Process Automation and Procedures, pages 1-3 | |
| | EG | The Hertz Corporation, 1998 | |

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| | EH | TSD Brochure, "Are You Comparing Apples to Apples When Choosing Rental Software", page 1-3 | |
| | EI | TSD Brochure, RENT 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business, Page 1-29 | |
| | EJ | TSD Brochure, Rent 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business with the Proven Solution, page 1-2 | |
| | EK | Warner, Fara, "Car Race in Cyberspace" | |
| | EL | Welcome to ARMS/400, New York State Rollout and Implementation Session, October 28, 1999, pages 1-51 | |
| | EM | Welcome to the Data Warehouse, June 2000, pages 1-2 | |
| | EN | Interactions, Volume 1, Number 3, July 1992 | |
| | EO | Interactions, Special Edition, Volume 1, Number 4, August 1992 | |
| | EP | Interactions, Volume 1, Number 5, September 1992 | |
| | EQ | Interactions, Special Edition, November 1992 | |
| | ER | Interactions, Volume 1, Number 8, December 1992 | |
| | ES | Interactions, Volume 2, Number 1, January 1993 | |

| | | | |
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| | ET | Interactions, Volume 2, Number 5, May 1993 | |
| | EU | Interactions, Volume 2, Number 7, July 1993 | |
| | EV | Interactions, Volume 2, Number 8, August 1993 | |
| | EW | Interactions, Volume 2, Number 11, October 1, 1993 | |
| | EX | Interactions, Volume 2, Number 13, November 1, 1993 | |
| | EY | Interactions, Volume 2, Number 14, November 15, 1993 | |
| | EZ | Interactions, Published especially for our Farmers adjusters, 1994 | |
| | FA | Interactions, Volume 3, Number 1, January 1, 1994 | |
| | FB | Interactions, Volume 3, Number 1, January 15, 1994 | |
| | FC | Interactions, ARMS, Volume 3, Number 6, March 15, 1994 | |
| | FD | Interactions, Volume 3, Number 8, April 15, 1994 | |
| | FE | Interactions, Volume 3, Number 10, May 15, 1994 | |

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| | FF | Interactions, Volume 3, Number 11, June 1, 1994 | |
| | FG | Interactions, Volume 3, Number 12, June 15, 1994 | |
| | FH | Interactions, Volume 3, Number 14, July 15, 1994 | |
| | FI | Interactions, Volume 3, Number 15, August 1, 1994 | |
| | FJ | Interactions, Volume 3, Number 16, August 15, 1994 | |
| | FK | Interactions, Volume 3, Number 21, November 1, 1994 | |
| | FL | Interactions, Volume 3, Number 23, December 1, 1994 | |
| | FM | Interactions, Volume 4, Number 3, February 1, 1995 | |
| | FN | Interactions, "Electronic Connections", page 3, March 15, 1995 | |
| | FO | Interactions, Volume 4, Number 6, March 15, 1995 | |
| | FP | Interactions, Volume 4, Number 9, May 1, 1995 | |
| | FQ | Interactions, Volume 4, Issue 14, July 15, 1995 | |

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| | FR | Interactions, Volume 4, Issue 16, August 15, 1995 | |
| | FS | Interactions, Volume 4, Issue 19, October 1, 1995 | |
| | FT | Interactions, Volume 4, Issue 21, November 1, 1995 | |
| | FU | Interactions, Volume 4, Issue 24, December 15, 1995 | |
| | FV | Interactions, Volume 5, Issue 1, January 1, 1996 | |
| | FW | Interactions, Volume 5, Issue 2, January 15, 1996 | |
| | FX | Interactions, Volume 5, Issue 4, February 15, 1996 | |
| | FY | Interactions, Volume 5, Issue 13, October 1, 1996 | |
| | FZ | Interactions, Volume 5, Issue 14, November 1, 1996 | |
| | GA | Interactions, ARMS Update, Volume 6, Issue 2, February 1997 | |
| | GB | Interactions, Volume 6, Issue 8, August 1997 | |
| | GC | Interactions, Volume 6, Issue 12, December 1997 | |

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| | GD | Interactions, Volume 7, Issue 1, January 1998 | |
| | GE | Interactions, Volume 7, Issue 5, May 1998 | |
| | GF | Interactions, Volume 7, Issue 7, July 1998 | |
| | GG | Interactions, Volume 7, Issue 8, August 1998 | |
| | GH | Interactions, Volume 7, Issue 12, December 1998 | |
| | GI | Interactions, Volume 8, Issue 7, July 1999 | |
| | GJ | Interactions, Volume 8, Issue 8, August 1999 | |
| | GK | Interactions, Volume 8, Issue 9, September 1999 | |
| | GL | Interactions, Volume 9, Issue 2, February 2000 | |
| | GM | Interactions, Volume 9, Issue 3, March 2000 | |
| | GN | Interactions, Volume 9, Issue 5, May 2000 | |
| | GO | Internet Networking Architecture, 1999 | |

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| | GP | Enterprise Rent-A-Car ARMS - Vehicle Messaging System, Project Charter, October 15, 1998, pages 1-7 | |
| | GQ | GUI ARMS/400 Development, pages 1-2, 1999 | |
| | GR | CIO Magazine 2002 Enterprise Value Awards Application, pages 4-10, 2002 | |
| | GS | Weinstock, Tim, ARMS/Web is Coming, pages 1-2, August 13, 1999 | |
| | GT | GUI ARMS/400 Development Project Approach, | |
| | GU | Enterprise Rent-A-Car Company ARMS - Vehicle Messaging System Overview, May 16, 2001, page 1-35 | |
| | GV | Enterprise Rent-A-Car Company ARMS - Vehicle Messaging System Phase II Project Charter, August 20, 1999, page 1-6 | |
| | GW | "Additional Internet Efforts Will Propel Every Segment of Our Business", Free Enterprise, Summer 1999, page 13 | |
| | GX | ARMS/400 Automated Rental Management System, Copyright 1999 | |
| | GY | ARMS/400 Automated Rental Management System, Copyright 1998 | |
| | GZ | ARMS/400 Automated Rental Management System, Version 3, February 1997 | |
| | HA | The Jacada User Guide: Jacada for Java, Version 6.0, CST Catalog UG-213-0799, 1 st Ed., July 1999 | |

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| | HB | Planning and Managing a Project, Version 5.3, CST Catalog UG-184-1198, 1 st Ed., November 1998, pp. 1-90 | |
| | HC | Interoffice Memorandum re ARMS OUTLINE, October 7, 1999, pp. 1-2 | |
| | HD | EnterpriseRent-A-Car Rental Application Development and Support Project Request, July 6, 1999, pp. 1-2 | |
| | HE | Enterprise Rent-A-Car Rental Application Development and Support Project Request, July 12, 1999, pp. 1-3 | |
| | HF | KING, Jeff and ESTES, Steve, Enterprise Rent-A-Car ARMS Web-enabled Management Reporting System Initial Project Analysis & Options, July 23, 1999, pp. 1-7 | |
| | HG | Email from Angela Babin, June 22, 1999, single page | |
| | HH | EDLUND, AI, "How Thin Clients Lead to Fat Networks", Business Communications Review, July 1998, pp. 28-31 | |
| | HI | Declaration of Timothy Weinstock, which was submitted in the parent 09/641,820 application and received by the USPTO on January 17, 2006 for the 09/641,820 parent application. | |
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| Examiner Signature | /Robert Morgan/ | Date Considered | 08/20/2008 |
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